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Tel: 020 7525 7531

Date: 21 March 2017

Mr P.A. Scarborough,  
C/O Rock Island,  
320-322 Old Kent Road,  
London, SE1 5UE.

Dear Mr Scarborough,

**Breach of Premises Licensing Conditions for Rock Island, 320-322 Old Kent Road, London, SE1 5UE.**

I am writing to you in your capacity as the premises licence holder for Rock Island, 320-322 Old Kent Road, London, SE1 5UE. On Saturday, 11th March, 2017, at 19.30pm, I visited your venue to do a premises licence inspection.

The following conditions from the premises licence were not being complied with:

Condition 289. "That the premises will install a CCTV system and maintain the system in good working order, the system will be of evidential quality in all lighting conditions and should be able to capture a clear facial image of all persons that enter the venue. All public areas will be covered including the bar and smoking areas. All CCTV footage will be kept for a period of thirty one (31) days and shall, upon request, be made immediately available for inspection to officers of the police or council."

Condition 288. "That there shall be at least one member of staff on duty at all times the premises are in operation under its licence trained and proficient in the operation of the CCTV system capable of operating and retrieving footage on request of the police or other authorised officer."

When I visited, neither you nor any of your staff were able to operate the CCTV.

Condition 345. "That a written dispersal policy is provided to the licensing authority and shall be kept at the premises and made immediately available for inspection by the police and authorised council officers."

When I visited you were unable to show me your dispersal policy.

Condition 293. "That all staff concerned in the sale or supply intoxicating liquor undergoes a training scheme for such duties. Records of such training will be kept and made available for inspection, immediately on request by police or other authorised officer."

Condition 4AB. "All staff involved in the sale of alcohol shall attend a recognised training scheme which will include training in the agecheck "Challenge 25" policy. They must obtain a certificate of competence. A record of their training, including the dates that each member of staff is trained, shall be available for inspection at the premises on request by the council's authorised officers or the police.

When I visited you were unable to show me any training records.

Condition 346. "That all incidents of violence and or disorder that result in an injury to another will be reported to the police as soon as practicable. The reasoning behind any delayed report will be recorded in the incident report book. This report book will be made available for inspection immediately by any authorised officer from the police or council."

When I visited you were unable to show me the incident report book.

Condition 4AC. "Agecheck or "Challenge 25" signage shall be displayed at entrances to the premises, areas where alcohol is displayed for sale and at points of sale to inform customers that an agecheck "Challenge 25" policy applies and proof of age may be required."

When I visited no such signs were displayed at the venue.

Condition 353. "All refusals of the sale of alcohol shall be recorded. The register shall be available for inspection at the premises on request by the council's authorised officers or the police."

When I visited you were unable to show me the refusals register.

Condition 305. "Signs shall be displayed requesting patrons to respect the neighbours and behave in a courteous manner."

When I visited no such signs were displayed.

On Friday evening 17<sup>th</sup> March, 2017, one of my Council colleagues visited your venue. Although he didn't do a full inspection, you were not unable to show him previous CCTV footage for the venue. You were also unable to show him staff training records when requested to do so.

Not complying with the conditions of your premises licence is an offence contrary to The Licensing Act, 2003. This letter is a formal warning that you have breached the conditions of your licence. A copy of it will be kept in my Department's records. If further breaches of the licence are discovered, this letter will be taken into account when deciding what action to take about those breaches.

Yours sincerely,

Mr A. Lisowski,  
Licensing Enforcement Officer,  
The London Borough of Southwark.